



# Safety, Health, Environment and Quality (SHEQ) Policy

OPSTAR provide a range of mission support capabilities to government and industry. Our areas of expertise include; Embarked Aviation Support, Emergency Response (Search and Rescue and ANSTO) and Aviation Operations Support. OPSTAR combines these capabilities and develops complete solutions to adapt our services to our customer's operational requirements.

This policy is applicable to our managers and non-managerial staff. It expresses our organisation's ongoing commitment to understand, comply with and regularly review the key principles and actions of our management system.

Health and Safety, the Environment, and the Quality of products and services is of the utmost importance to Senior Management.

## It is our commitment to:

- Provide safe and healthy working conditions for the prevention of work-related injury and ill health.
- Eliminate hazards, reduce WHS risks and protect the environment which is appropriate to the purpose and context of the organisation.
- Consult with workers and their representatives, encouraging their participation in the management system.
- Incorporating risk management into all aspects of our business.
- Provide and maintain a framework for setting Quality, Environmental and OHS objectives.
- Comply with all WHS and environmental legislation and fulfil all other compliance requirements which are relevant to the scope and context of OPSTAR.
- Satisfy all agreed customer requirements and all statutory and regulatory requirements related to our services being offered.
- Maintain and continuously improve a Management System that complies with the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018.

## In order to achieve this, the following objectives have been established:

- Communicating this policy to all existing employees and to new employees when they commence employment with OPSTAR and receiving feedback from them to action where necessary.
- Continual improvement of the IMS by implementing corrective & preventive actions, and continually improving our management system and learning by our mistakes.
- Setting measurable objectives and targets which will be monitored to ensure continual improvement.
- Deliver services to our customers that comply with their specifications and relevant standards.
- Resolve customer, employee and supplier queries promptly and in a professional manner.

This policy together with the measurable objectives and targets will be reviewed on an annual basis to ensure that it remains relevant and suitable to the operations of OPSTAR.

**John Giffard**  
**Managing Director**

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